



**HOODSWEENEY**

# **DISASTER RECOVERY**



join the journey

# HOOD SWEENEY EXPECTS THE UNEXPECTED.

## Introducing Hood Sweeney IT disaster recovery.

**Few will forget 28 September 2016: the day many businesses lost their memory. It serves to remind us that backing up data and protecting it is critical.**

With the help of Hood Sweeney's Disaster Recovery service, instead of taking days or weeks to restore your system and get back on your feet, you could have access to your business data, even wirelessly and remotely, within hours.

If your system were to suffer a total loss, we could:

- Restore your data on our system so you could access via the internet to keep your business running until your infrastructure is working again
- Restore the system at your premises either by site visit or remote access; or
- Host your data on our system indefinitely.

As a South Australian business, we can offer you more than just virtual support. From our base in South Terrace, our experts can be there to solve problems and guide you through the nightmare.

## How Hood Sweeney was totally prepared for something totally unexpected.

Few could have predicted the unprecedented weather anomalies of Wednesday 28 September 2016, nor the cascading consequences as South Australia's power grid shut down in an automated response that rapidly plunged the entire state into a state of emergency.

As the population braced for chaos and nightfall descended on a darkened city, those in charge of essential systems began to realise the far-reaching consequences of having had their sensitive electronics effectively unplugged without warning.

With power returning in the early hours of Thursday 29 September, Hood Sweeney's Information Technology team activated an emergency response effort hailed by our clients as a shining beacon in a time of literal darkness.

## The storm brings a deluge of calls.

The first distress call came to us at 1.10 am followed by 70 more over the course of the morning, as one by one businesses sought to reboot their IT systems and regain control of a harrowing situation.

We started the process of checking through our software to identify the clients with issues and add them to a master situation board so all our technicians and managers could see any problems at a glance.

The managers contacted each affected client to explain what had happened and reassure them we were working on it, prioritising the worst affected and solving the technical issues.

## Results.

The tier-one equipment and best-practice procedures we have always stood by resulted in many of our clients and their operations having no impact at all, whilst those who were, were able to recover every quickly.

Of the 18 sites offline only four were still down at 11am and, then, only because their power had yet to be reconnected.

Across Hood Sweeney IT's entire client base, only one server and three switches were lost. Where the server had been lost, they'd already resigned themselves to sending staff home for the rest of the week when contacted. Instead, we were able to replace it with a spare from stock, load up their disks and get them back up and running in just 90 minutes.

## The 3-2-1 Rule.

- 3** Keep three copies of your data
- 2** Store on two types of media
- 1** Take one copy off site.

Getting backups off site can be challenging due to limited bandwidth, exploding data volumes and a lack of resources required to build or maintain a true offsite backup repository.

With Hood Sweeney DRaaS you can master the 3-2-1 rule without dumping money and resources into a second site or adding bandwidth. Just leverage cloud backup repository services from Hood Sweeney and take advantage of Built-in WAN Acceleration technology and so much more.

## Disaster Recovery and Backup as a Service.

**By utilising Hood Sweeney's in-house systems; in event of disaster, you have the power to restore servers and continue running your business.**

With Disaster Recovery as a Service (DRaaS) you can have your site up within hours in comparison to days or even weeks whilst waiting for replacement hardware.

With Hood Sweeney DRaaS, you'll receive:

### Hosted offsite backups.

Get your backups offsite to a hosted cloud repository through a secure SSL connection with no additional licensing required.

### Complete visibility and control.

Access and recover data in hosted backup repositories directly from the backup console; track cloud repository consumption and receive reminders for hosted storage renewals.

### A modern backup architecture.

Leverage Veeam's modern backup technology all built into one product, including Backup Copy jobs with Built-in WAN Acceleration, forever incremental backups, GFS (grandfather-father-son) retention policies and more.

### End-to-end encryption.

Rest easy by encrypting all data at source (before it leaves your network perimeter), in flight and at rest, without negatively impacting the data reduction ratios of built-in compression and WAN Acceleration.

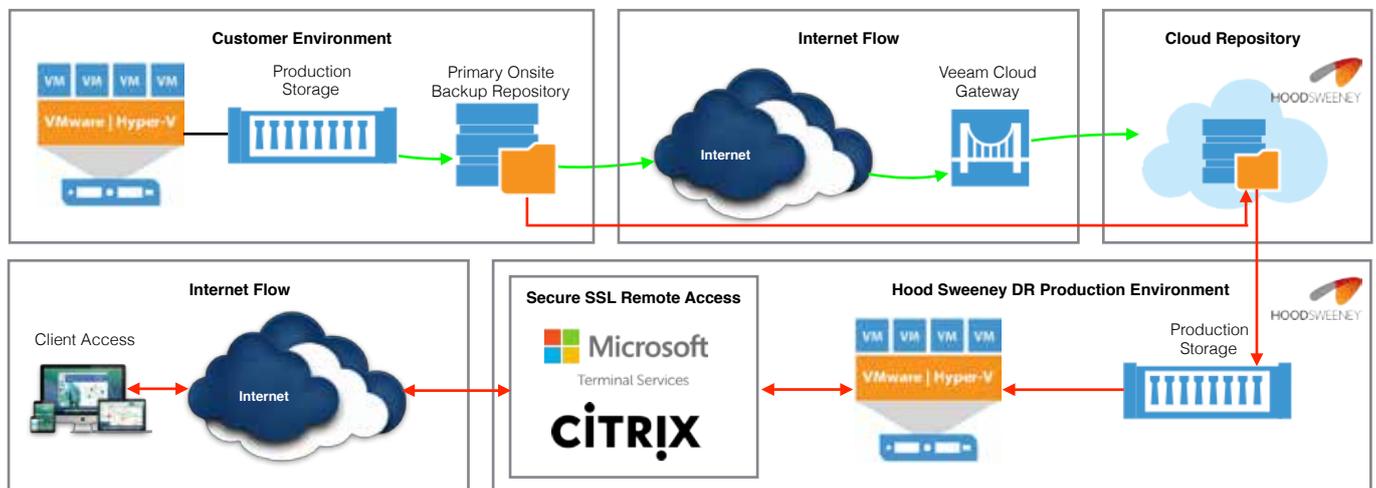
### Pricing.

For one virtual server the cost is \$250 ex GST per month. For each additional virtual server, up to five virtual servers, the cost is \$100 ex GST per month per virtual server.

### For example, if you have five virtual servers:

1st virtual server	\$250 per month
2nd to 5th virtual server 4 x \$100	\$400 per month
<b>Total</b>	<b>\$650 per month</b>

**Note:** Initial installation fees apply.





# HOODSWEENEY

## Now, this is where your journey starts.

To join the journey with Hood Sweeney, or to find out more about what we can do for you, please contact us.

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