

New Online Payment Options Introduced for Convenience and Security

Hood Sweeney Accounting & Business Advisory - New Online Payment Options

You will have seen changes in recent months in some of our systems and processes, particularly in the electronic delivery of invoices and implementation of an electronic signing system.

As part of our desire to provide exceptional services and efficient systems, we want to ensure that your experience with us is seamless and hassle-free, including when it comes to managing your account and payments.

Going forward, we're changing the way we communicate with you about your invoices and making it easier than ever before to settle your accounts. To provide you with convenient and secure payment methods, we are introducing two new options: Online Credit Card Payments and PayID.

Online Credit Card Payments:

We understand that flexibility and convenience are important to you, which is why we are now offering online credit card payments. You can securely pay for our services using your preferred credit card (Visa or Mastercard) directly through our website at <https://www.hoodsweeney.com.au/payments>. This option streamlines the payment process, enabling you to complete transactions effortlessly and efficiently.

PayID - A Secure Alternative to EFT:

We are excited to introduce PayID as an innovative and secure way to make payments. PayID offers a higher level of security compared to traditional Electronic Funds Transfer (EFT) methods. The most reassuring part of paying to a PayID is that you'll know your money is going to the right person or business before you hit send. On entering our PayID details, you'll be shown that Hood Sweeney Pty Ltd is the entity registered to the PayID before you make the payment.

To use this payment option, you will need to have registered for a PayID for yourself or your business with your bank using internet banking. Please go to your bank's website for directions on establishing your PayID.

Direct Debit:

Our improved direct debit option will cater not only to fixed monthly fees, but also to once off payments and short-term payment arrangements. We understand there are times when you may need to arrange payment of an invoice over several instalments, so you will now see the option to contact us for payment options and we can chat with you about establishing a Direct Debit for payment of your invoices.

Electronic Funds Transfer (EFT):

Electronic Funds Transfer details will also be available to you. EFT details will be particularly helpful for the instances where your bank may not offer PayID, or you wish to utilise batch payments within your accounting software.





Your invoice now has a different layout and these new payment options are available to you. We ask that when paying by PayID or EFT, you enter your invoice number as the reference. This will enable us to correctly match your payment to your invoice.

With the introduction of these new options, we will be phasing out our BPay payment option, so please select the new method most appropriate for you.

You will continue to receive reminder emails from accounts@hoodsweeney.com.au, however these will now include clickable links for you to view your invoice and statement online, and choose from our payment options to pay your outstanding balance.

We are committed to continuously improving your experience with us, and hope you enjoy these new secure and convenient payment options. If you have any questions or require assistance, please don't hesitate to reach out to our team.

Ring 1300 764 200 to speak to your adviser, or email accounts@hoodsweeney.com.au if you would like to know more about our new payment options.

